OCR Insurance Card Scanning in Lytec 2021

You can now scan patient insurance cards via OCR with Acuant, which will automatically populate the patient's insurance information in the Patient Demographics screen. OCR Scanning of patient insurance cards will improve productivity by:

• accurately capturing and auto-populating insurance data
• accelerating reimbursement cycles and reducing denials caused by incorrectly captured insurance data

Please note there is a charge per OCR scan performed (both sides of an insurance card count as one (1) OCR scan). You will be billed for your OCR scanning usage through CHS. See package prices at the bottom of this page.

Supported scanners: • Ambir DS490 • Ambir DS687 • Ambir PS667 • Ambir PS600

The DS models scan both sides at once and therefore are a bit more expensive but cut your time spent scanning each card in half. Feel free to purchase one on your own and install the drivers. If you are a CHS Hosted client, you will need to pay a small fee ($250) for us to setup the drivers to scan remotely into Lytec. You can also purchase the scanner itself from CHS if you would like.
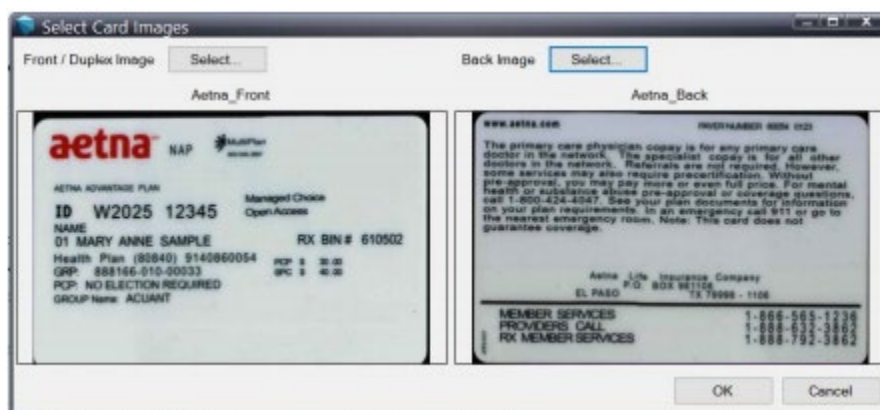
Recommendations:

• Scan Color images only
• 300 or greater dpi image is required when capturing both front and back side images of the medical insurance cards.
• Make sure images are not blurry and there is no glare, shadow, or holographic reflection on the images

Process and screen shots:

On any of the 3 insurance company tabs in the patient registration screen, click Get Card Data on the right side.

Select the front and back of the card by scanning new images or selecting previously scanned images.

When you click OK, the system will reach out to the Acuant service and return all info that it can read from the card in a screen as shown here:

You then select the items you want to populate into Lytec. The insured info will populate the fields on the insurance tab, copay will populate that field in the demographics, and the insurance company info will create a new insurance company in your database if it does not exist already.

Per practice pricing:

- $25.00 per month for up to 50 scans; 2 sides = 1 scan (can be shared throughout practice/providers/users)
- Includes support on scanning functionality
- $0.47 cents per scan above 50
- Must be paid to CHS monthly by ACH, charged to client the month following the scans.
- CHS recommends training be purchased for $125.00 but is not mandatory