

Mobile 4.0 Release Notes

February 2025

Copyright notice

Copyright © 2025 eMDs, a brand of CompuGroup Medical. All Rights Reserved.

Use of this documentation and related software is governed by a license agreement and this document is incorporated into and is made part of the license agreement. This documentation and related software contain confidential, proprietary, and trade secret information of eMDs, Inc., and are protected under United States and international copyright and other intellectual property laws. Use, disclosure, reproduction, modification, distribution, or storage in a retrieval system in any form or by any means is prohibited without the prior express written permission of eMDs, Inc.. This documentation and related software are subject to change without notice.

Publication date

February 2025

Product

CGM MEDISOFT® CGM LYTEC®

Corporate address

eMDs, Inc.
10901 Stonelake Blvd.
Austin, Texas 78759
512-257-5200

Table of contents

Chapter 1 - Enhancements	1
New Features	5
Appointments	5

Chapter 1 - Enhancements

This chapter presents installation and configuration of a high-level description of the following enhancements to the Mobile 4.0 application.

Supported devices

Mobile 4.0 for iOS and Android devices will only work for CGM MEDISOFT v28 or v29 or CGM LYTEC 2024 or 2025.

If you attempt to use Mobile 4.0 with an earlier version of CGM MEDISOFT or CGM LYTEC on iOS or Android devices, you will see one of the following messages:

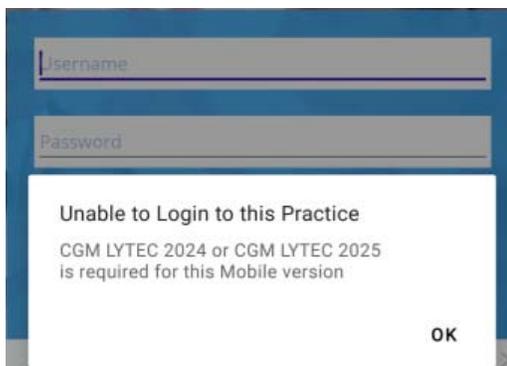


Figure 1. Android device with CGM LYTEC

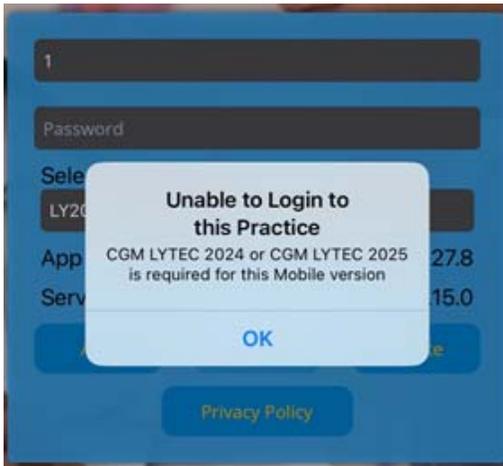


Figure 2. iOS device with CGM LYTEC

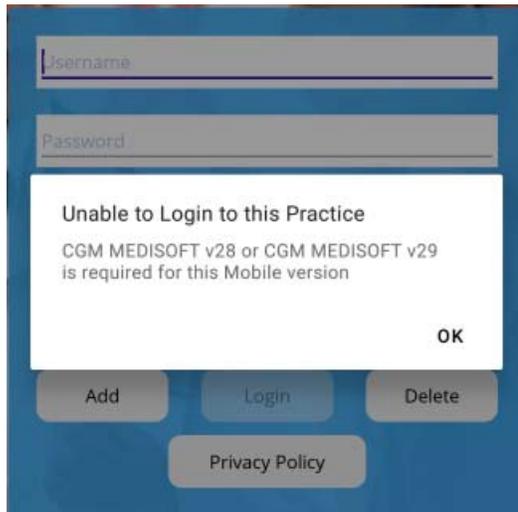


Figure 3. Android device with CGM MEDISOFT

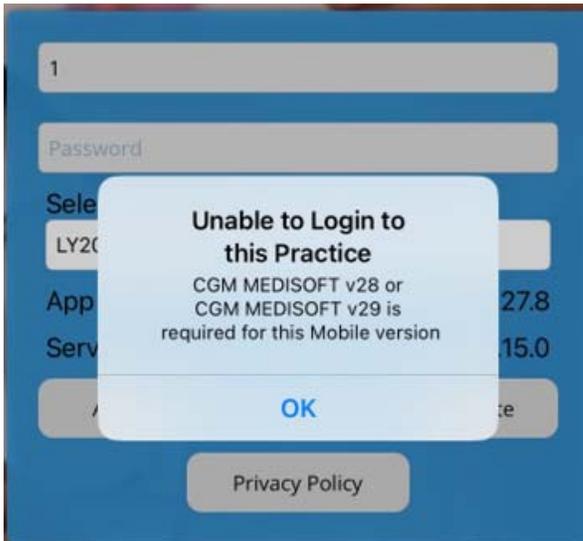


Figure 4. iOS device with CGM MEDISOFT

Android

The following Android devices are supported:

- Android Tablet with Display dimensions of 9.5 inches or greater
- minimum of 1280 x 800 resolution

The following operating systems were tested and are supported:

10.x and newer

Apple

iPad

The Patient Intake feature is supported on iPad's with display dimensions of 9.5 inches or greater. Android Tablet's with Display dimensions of 10 inches or greater.

- iOS 14 and newer was tested and is supported

iPhone

- iOS 14 and newer was tested and is supported (You cannot perform Patient Intake on an iPhone.)

Firewall Considerations

For mobile 4.x apps, the mobile device must be able to connect outbound to `mslwebservicecloudservice.azurewebsites.net` on TCP port 443 (HTTPS). No inbound connections are made to the mobile apps.

You can test connectivity by entering the following URL in a web browser on the same network you plan to have the mobile device connected to:

<https://mslwebservicecloudservice.azurewebsites.net/swagger/index.html>

If you see the MSLWebServiceCloudService swagger interface, then your network meets the connectivity requirements for the mobile apps.

Other Considerations

- You may wish to turn OFF auto-correct spelling if it is on your device. This will prevent unwanted changes as names and other words are entered.
- You may wish to turn OFF Smart Punctuation if it is on your device. This will prevent periods and other punctuation from automatically being applied to data entry.
- You may also wish to turn ON "Guided Access" in the iPad settings to keep the iPad in a single app. You can then triple-click the Home button to lock-in the app you wish to use so patients cannot roam around your device.
- You should require a password to operate your iPad or iPhone and turn-on "Find my iPad" or "Find my iPhone".
- Mobile does not support split screen.

For this release the entire mobile application has been updated in appearance. The functionality remains the same except for the new features listed below.

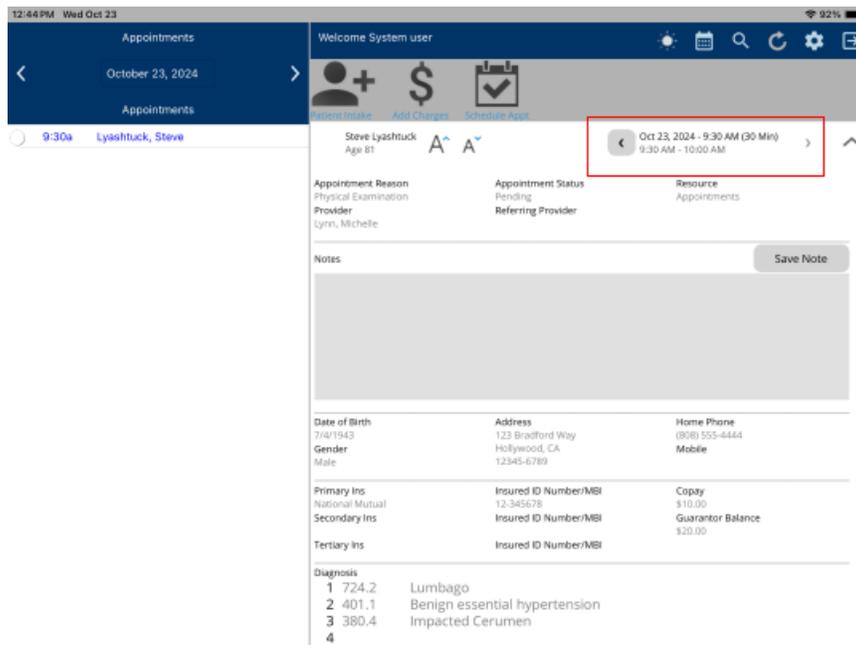
New Features

Appointments

Scrolling Appointments

You can now scroll through the patient's appointments using new buttons. These buttons will be disabled if the patient has no previous or next appointment. Appointments will scroll backwards up to the previous two years from the current date and forward two years from the current date.

This feature is available only for those with CGM MEDISOFT v29 or CGM LYTEC 2025 and newer.



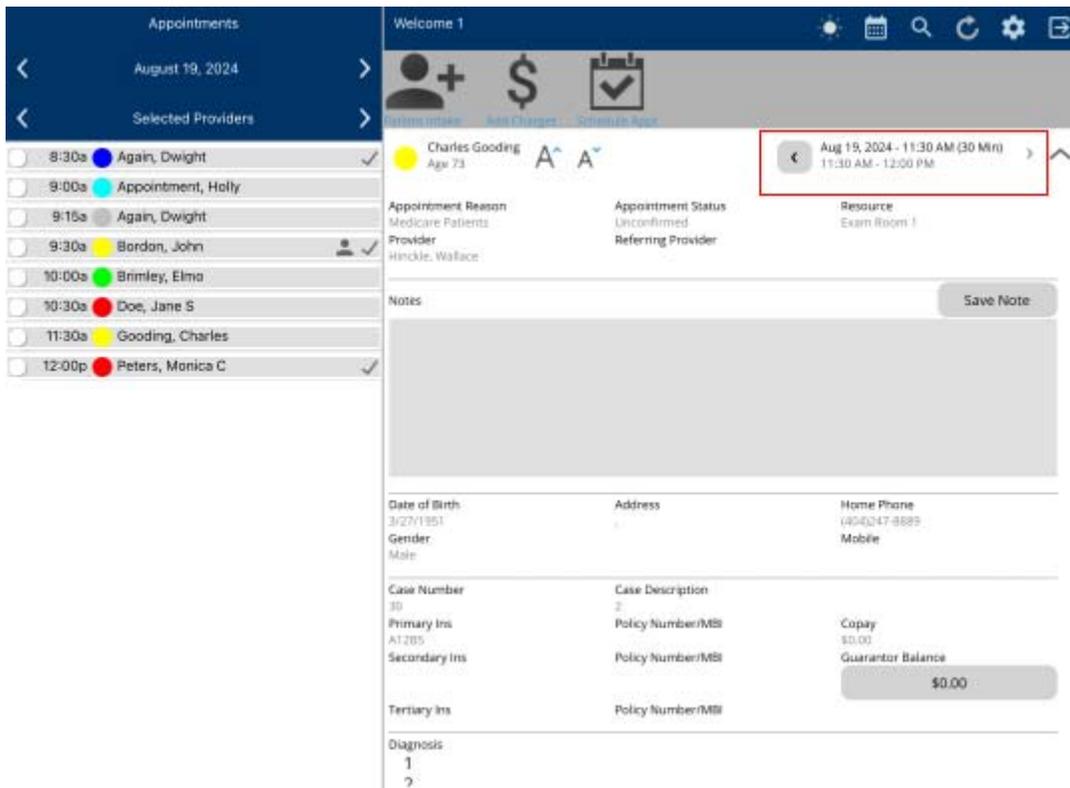


Figure 5. Patient Record - detailed view

In addition, you can change the size of the font.

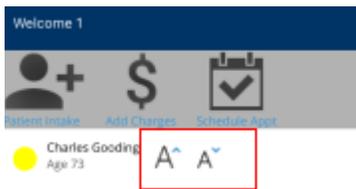


Figure 6. Font Sizing icons

Regarding the Date of Service for a charge

Make sure the date of Service for Charges is what you want it to be.

If you use the scroll buttons to view future or past appointments at the top of the patient card, and then tap immediately on Charges it will go to the superbill screen with the Date of Service for that appointment in view. If that is not the date you want, the Date of Service can be changed on the Review screen.

Here is a Best Practice so you do not mistakenly add charges for an unwanted date: If you scroll to look at future or past appointments and want to enter charges for today, make sure to tap on the patient’s name in the appointment list before adding charges so the Date of Service will be today’s date.